

# AllClear Identity Repair

Peace of Mind for You

**AllClear Identity Repair** services give you immediate and automatic access to Identity Repair—no enrollment required—and the reassurance that we will help resolve any harm.

Identity Repair is the most important and valuable service available to you. With AllClear ID, no matter where or how identity theft occurs, you are covered—and at no cost to you. This service ensures that you can get help from expert AllClear Identity Protection Specialists and Investigators when you need it.

## How Identity Repair Works

If a you experience identity theft, here's how our team helps:

- **Expert Support:** Dedicated investigator opens a case, investigates, and helps repair your identity.
- **360-degree Scan:** Detects undiscovered fraud. We help fix anything we find.
- **Fraud Resolution:** Contact banks, creditors, credit bureaus, and other organizations to help clear fraudulent activity from your record.

## Steps AllClear Investigators Take to Help Repair Your Identity

1. Contact creditor(s) with you to initiate dispute and gather details.\*
2. Request a letter from creditor(s) stating that you will not be liable for the fraudulent accounts once the financial institution's investigation is concluded.  
Note: If you have already called the creditor(s), the investigator will request details and ensure proper steps were taken to initiate a dispute.
3. Conduct a proactive search of credit and public record sources to check for any additional misuse or identity theft.
4. Assist in initiating disputes for any additional fraud detected.\*
5. Complete FTC affidavit and provide it to you to file a police report, if desired.
6. Assist you in setting up proactive protections to help prevent future attacks, such as fraud alerts and other services.
7. Provide updates on the case status throughout the case and continue calling creditor(s) as needed until you are confirmed cleared of liability for any identity theft.

\*To comply with credit and privacy regulations and their own internal security guidelines, creditors require that the fraud victim is on the line with the investigator to discuss or dispute any account or application.

# 30+

Stevie Awards for  
Customer Service

# 100%

Success in Resolving  
Financial Identity Theft  
Cases in the U.S.<sup>1</sup>

# 96%

Customer Satisfaction Rating<sup>2</sup>



<sup>1</sup>Rate is valid through 2018 and applies to cases involving adults covered by U.S. consumer protection laws.

<sup>2</sup>Calculation based on results of 2018 surveys sent to all customers who interacted with the AllClear Support Team.

We help businesses prepare for, respond to, and recover from data breaches in a way that puts customers first.

Contact: 1.855.434.8077 or support@allclearid.com

[www.allclearid.com](http://www.allclearid.com)